

Policy and Procedure: Visitation During Reopening Phases

Effective Date: 8/17/20

Revised: 4/23/2021

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Revised: 5/20/2021

Policy:

It is our policy to offer visitations in a safe and structured environment.

Purpose:

To offer safe visitation for residents and their guests. By offering visitations with the below guidelines it will allow residents the opportunity to safely communicate with family and friends. The goal is to support the mental and emotional health and well-being of our senior population during this time of extended isolation through a healthy visitation experience.

Overview:

A maximum of two visitors is permitted per indoor visit. Additional visitors are permitted for outdoor visits. Education on visit guidelines and health considerations will occur at the time of the initial visit. Upon arrival at the facility, visitors will go to the **self-check in station**. **Visitors will take their own temperatures, screen themselves for symptoms, and sign into the visitor log.** Visits should take place outdoors when possible. For inside visits, the visitors will proceed to the designated residents' private bedroom. Visits are limited to the designated visiting hours. Visitors agree to report any Covid-19 symptoms to the facility that may develop in the 14 days after the visit.

Procedure:

1. Scheduling-

- a. Visiting hours are daily from 9:30am-11:30am and 2:00pm-4:00pm. Evening visits are available from 6:00pm-8:00pm on Tuesdays and Thursdays.
- b. On-site visits do not need to be scheduled.

2. Visiting-

- a. All visits will be temporarily suspended if there is a new onset of COVID-19 in the facility until further notice. A separate guidance will be issued for visitation guidelines during an outbreak.
- b. At visitors' initial visit, visitors will be educated in person at the facility regarding proper social distancing, resident safety, and infection control measures. All visitors will sign that they have received this education in person at the facility. This document will be kept on file by the facility.
- c. When arriving for a visit, all visitors at Home I (Chestnut Ridge) will enter through the **main front door entrance and proceed directly to the self-check in station**. **Visitors at Home I will self screen for fever and COVID-19 symptoms when signing in.** Visitors at Home II (Country View) will ring at the main entrance. A staff member or volunteer will take their temperatures and interview them for fever and COVID-19 symptoms. Any individuals with symptoms of COVID-19 infection (fever equal to or greater than 100.0 F, cough, shortness of breath, sore throat, myalgia, chills or new onset of loss of taste or smell) or having had close contact with COVID-19 infection in the prior 14 days (regardless of the visitor's vaccination status) will not be permitted to visit with a resident. Visitors will sanitize their hands at this time.
 - i. The names and contact information for each visitor will be taken at that time, if not presently on file. This record will be kept on file.

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- ii. If other guests are being screened, visitors should maintain a minimum of 6 feet between other visitors.
- iii. When the county is in moderate (5%-10%) or substantial (10% +) percent positivity, visitors are encouraged to be COVID tested on their own prior to coming to the facility (within 72 hours) and to become fully vaccinated when possible. Proof of testing and vaccination is not required.
- iv. All visitors must be screened, even those visiting outside.
- d. Visitors are limited to a maximum of two individuals during visit.
- e. All visitors and residents, including children over the age of 2, are required to wear a mask at all times during the visit.
- f. Once the visitors are cleared at the check in point, they will proceed directly to the residents' room where the visit will take place.
- g. For residents in a shared room, visits may not take place in the room. Visits may take place in any lounge area not already occupied by other residents and not in a main thoroughfare. Visits may not take place in the activity areas.
- h. All visitors must remain at least 6 feet from other residents and staff member(s) at all times during the visit. Children must be able to maintain social distancing.
- i. Eating and drinking is not permitted during the visit.
- j. After the visit, visitors are to sign out on departure in the visitor log and use alcohol-based sanitizer after the visit.
- k. Visits are dependent on permissible weather conditions, sufficient staffing at the facility to meet resident care needs, and the health and well-being of the resident.
- l. The facility may limit the length of any visit, the days on which visits will be permitted, the hours during a day when visits will be permitted, and the number of visits a family can make in a period of time.
- m. Staff can terminate a visit at any time if compliance with these policies is compromised.
- n. If a visitor develops signs and symptoms of COVID-19 (such as fever, cough, shortness of breath, sore throat, myalgia, chills, or new onset loss of smell or taste) within 14 days after the visit, that visitor **must** immediately notify Mrs. Bush's Personal Care Homes of the date of their visit and the resident and staff with whom they were in contact.
 - i. This facility will immediately screen the individuals who had contact with the visitor for the level of exposure and follow up with Director of Nursing.

3. Off-Site Visits-

- a. Off site visits are permitted. The person(s) transporting the resident off site must be screened.
- b. Consideration should be given for the resident's level of vulnerability. These include: vaccination status, the extent to which infection prevention and control precautions (universal masking, hand hygiene, physical distancing) are achieved based on the circumstances of the outing, the residents' own chronic or immunocompromised conditions, duration of the outing (including whether it includes an overnight stay or vacation to another state).
- c. Outings that present as a high risk will require the resident to be placed on transmission-based precautions upon return and tested 2-3 days following the outing. Factors for a high risk outing include: substantial community spread in the area(s) visited ($\geq 10\%$ county positivity rate) **AND** a gathering of more than 10 people.

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- d. Off site visits require advanced notice for weekend days, holidays and special occasions in order for staff to have multiple residents prepared for leaving the premises. Contact Carrie at 610-381-1009 or carrie@mrsbushcares.com to schedule off site visitations.